

Sterling Agencies Ltd.**Terms and Conditions of Sale****1. Definitions**

- "Sterling Agencies Ltd." refers to the company providing the products for sale.
- "Customer" refers to the party purchasing products from Sterling Agencies Ltd.
- "Products" refers to the goods or services offered for sale by Sterling Agencies Ltd.

2. Acceptance of Terms

- By placing an order with Sterling Agencies Ltd., the Customer acknowledges and agrees to these terms and conditions.
- Any additional or conflicting terms proposed by the Customer shall not be binding unless expressly accepted in writing by Sterling Agencies Ltd.

3. Orders

- All orders are subject to acceptance by Sterling Agencies Ltd.
- Orders may be placed via our website, email, phone, or in-person.
- Sterling Agencies Ltd. reserves the right to refuse any order.

4. Pricing

- Prices for Products are per Sterling Agencies Ltd.'s official price quotation within stated validity period, or as otherwise agreed upon in writing.
- Prices are subject to change without prior notice.

5. Payment

- Payment terms are via Bank Telegraphic Transfer against payment request, unless otherwise agreed in writing. No asset transfer agreed until all goods invoiced to the customer are paid for in full.
- Late payments if applicable will incur interest charges and suspension of deliveries.

6. Delivery

- Delivery dates and times are approximate and may be subject to change.
- The Customer must inspect and report any discrepancies or damage in the Products within 5 business days of receipt.

7. Returns and Refunds

- Returns must be authorized by Sterling Agencies Ltd. in advance and may be subject to restocking fees.
- Products must be returned in their original condition.
- Replacements and refunds will be issued as per Sterling Agencies Ltd.'s discretion.

8. Warranty

- Sterling Agencies Ltd. makes no warranty, express or implied, regarding the fitness for a particular purpose or merchantability of the Products.
- Any warranty offered will be in accordance with the manufacturer's warranty, if applicable.
- Any trade marks copyrights, patents or similar Intellectual property rights must be respected.

9. Limitation of Liability

- Sterling Agencies Ltd. shall not be liable for any indirect, special, consequential, or punitive damages arising out of the sale or use of Products supplied.

10. Force Majeure

- Sterling Agencies Ltd. shall not be liable for any delay or failure in performance caused by events beyond its control, including but not limited to natural disasters, strikes, and governmental actions.

11. Governing Law

- These terms and conditions shall be governed by and construed in accordance with the laws of United Kingdom jurisdiction, without regard to its conflict of laws principles.

12. Entire Agreement

- These terms and conditions constitute the entire agreement between Sterling Agencies Ltd. and the Customer and supersede all prior agreements and understandings.

13. Modifications

- Sterling Agencies Ltd. reserves the right to modify these terms and conditions at any time. Customers will be notified of any changes.

14. Contact Information

- Sterling Agencies Ltd. contact information: www.sterling-agencies.com, Phone: +44203 488 2702, Email: sales@sterling-agencies.com

By making a purchase from Sterling Agencies Ltd., the Customer acknowledges that they have read, understood, and agreed to these terms and conditions.

End